



## Third Party Subprocessors

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Europe's GDPR, California's CPRA, and similar regulations worldwide ("Privacy Laws") require companies that "process" "personal data" (as those or similar terms are defined by the Privacy Laws) to take certain steps to protect this data and the privacy of those to whom it relates. One requirement is to disclose certain information about any entity the company may share personal data within the course of providing services and conducting its business. Lion's Pride Insurance's list of these "Third Party Subprocessors" is below.

Our subprocessor agreements are governed by the following principles:

- "Secured Data" (data users store on our software) can only be accessed by an authenticated user on a verified device. When in transit and stored on Lion's Pride Insurance servers, each user's Secured Data is encrypted with a unique key that Lion's Pride Insurance does not have. This is a fundamental feature of our privacy-by-design architecture and means that Lion's Pride Insurance and its subprocessors cannot access Secured Data. Furthermore, only two subprocessors (Airtable, Formsite) processes Secured Data.
- We only collect "sensitive data" (demographic information, government IDs, etc.) or financial information (all payments are processed by third parties) when necessary to administer accounts.
- We never sell our users' personal data.
- Subprocessors only have access to personal data they need to perform their contracted obligations.
- We review the security practices of all subprocessors when initially engaging them and upon contract renewal, and we ensure that the contractual provisions regarding the handling of personal (and other) data is appropriate to the material that such subprocessor handles.

Processors of Lion's Pride Insurance User Personal Data		
Name	Location	Nature of Processing
Airtable	United States	Customer Relationship Management (CRM)
Healthsherpa	United States	Application Support

Processors of Lion's Pride Insurance User Personal Data		
Name	Location	Nature of Processing
Textline	United States	Client Support/Communication
Google	United States	Scheduling, Client Communication, Client Application Storage
Stacker	United States	Client Support Platform
Elevate	United States	Client Communication
Thankster	United States	Client Appreciation
Zapier	United States	Systems Integration
Formsite	United States	Client Information Processing
Wix	United States	Client Support Platform